QMS 600i
Queue Management Process

Artificial Intelligence Doctrine

Customers Operations

The Queue Management Process (QMS) solution gives you comprehensive control over your business performance as it collects statistical data from every branch and monitors customer interests and feedback.

Queue Processor

The Queue Processor integrates the functions performed by several devices into one. This approach offers several significant advantages: cost savings on hardware, software and maintenance, reduce energy usage and space utilization.

System monitoring

System monitoring, reporting and control are performed over the web browser and software installation on client PC is not needed. Automatic and dynamic configuration on counter services help to optimize counter performance and minimize customers' waiting time.

WiFi technology

Integrated WiFi technology helps to minimize cabling and thus installation costs. It also comes in handy when it is impossible to lay cable, especially on existing site. QoS feedbacks are integared, using questionnaires on interactive customer terminals.